HOUSING MAINTENANCE

HEATING BUSINESS UNIT

AMALGAMATION: HEATING / HVAC / RETROFITTING

HEATING: 18,000 INTERVENTIONS (SERVICES, CALL OUTS, FULL INSTALLATIONS, DEPOT

REPAIRS).

FABRIC UPGRADE PHASE I: 7,248 HOUSES COMPLETE - €10.7M SPENT TO DATE

PHASE II – 850 UNITS @ €13,000 PER UNIT = €11M (4,820 TOTAL OVER 5 YEARS)

HVAC: 37 CORPORATE SITES, 98 DOMESTIC SITES, 242 CONTRACTS MANAGED.

SPECIAL CREWS BUSINESS UNIT

JOINERY WORKSHOP: 680 WINDOWS - 450 DOORS/SCREENS - 1063 "OTHER"

FROM REPLACEMENT TO REPAIR DEPENDING ON CATEGORISATION

STEEL FABRICATION WORKSHOP: 900 UNITS STEELED UP - 350 "OTHER" WORKS

CHOKE CAR: 4,500 – 250 OUT OF HOURS AV P.A.

DANGEROUR BUILDINGS: 150

SPECIAL WORKS: 250

PAINTING CREWS: 1,400 FLATS EXTERIOR - 975 HOUSING UNITS -

HOUSING MAINTENANCE

ADAPTATIONS BUSINESS UNIT

- RAMPS: 10, ON ORDER 30
- STAIRLIFTS: 14, ON ORDER 8
- BATHROOM ADAPTATIONS: 61, ON ORDER 40
- EXTENSIONS: 6 COMPLETE, 20 ON ORDER, 24 ADVANCED DESIGN
- OTHER (RAILS, ETC) 150

CARETAKING/CLEANSING BUSINESS UNIT

- CARETAKERS: 13,336 UNITS 147 CARETAKERS
- SPECIAL CREWS: GRAFFITI, VOIDS, TREES, INFESTATION, POST MORTEM CLEANUPS, HOARDERS

ENGINEERING/INSPECTORATE BUSINESS UNIT

- •ENGINEERING SITE VISITS/INSPECTIONS: 445.
- •STOCK INSPECTIONS: 900.
- •PRE-TRANSFER INSPECTIONS: 100.
- MORTGAGE TO RENT INSPECTIONS: 60.
- DISABLED ADAPTATIONS INSPECTIONS: 750
- •SAFETY LINES INSTALLED:38
- ROOF OVERLAYS: 110

HOUSING MAINTENANCE

VOIDS/MAINTENANCE BUSINESS UNIT

- 8 DEPOTS (REDUCTON IN TRADE STAFF 27% SINCE 2008)
- REPAIR REQUESTS RECEIVED: 45,614
- REPAIR REQUESTS COMPLETED: 33,298 (73%)
- TOTAL VOID TURNAROUND 2015: 1,012.
- VOIDS TURNED AROUND TO DATE in 2016: 424
- VOIDS CURRENTLY IN THE SYSTEM: 161 (0.63%)

OTHER

- SENIOR CITIZEN ALARMS
- TENDERS WASTE/GAS BOILERS/BATHROOM ADAPTATIONS/PAINT/ STEEL, ETC
- HEALTH AND SAFETY INSPECTIONS
- ACTS AND TECHNICAL GROUP

VOIDS

- 315 VOIDS SINCE 01/01/2015
- 24 VOID PENDING DEMOLITION/REFURB
- 291 SAMPLE = 13 NEW VOIDS PER WEEK ON AVERAGE
- SIZES
 - 30% 0BED
 - 27% 1BED
 - 28% 2 BED
 - 13% 3BED
 - 2% 4 BED

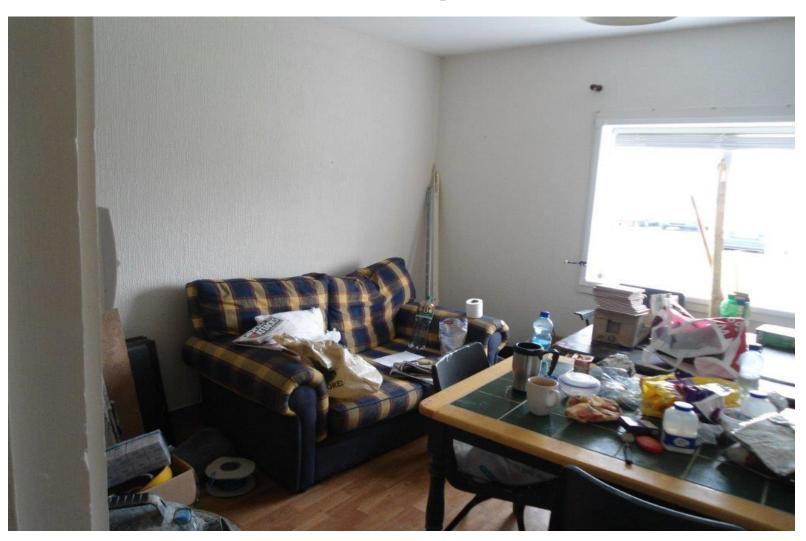
TYPES

- 45% FLATS
- 20% HOUSES
- 35% SEN CITS

REASONS

- 9% LONG TERM CARE
- 30% DECEASED
- 21% SURRENDER
- 23% TRANSFERS
- 2% ABANDONED
- 15% OTHER (ACQUISITIONS, VPD, ETC)

2 – TO - 1





2 - TO - 1

- COMPLETE TO DATE 100 TO 50
 - DRUMALEE, GREENDALE, MALLIN, ETC
- ON SITE 36 TO 18
 - BRICANS, MOUNT DILLON
- READY AWAITING PART 8 114 TO 57
 - BASIN ST, GREENDALE PHASE 2, ETC